

ERARTA MUSEUM MEMBERSHIP TERMS AND CONDITIONS

1. The following Terms and Conditions regulate all types of Erarta Museum Membership. Museum administration reserves the right to unilaterally amend these Terms and Conditions from time to time without further notice. The most recent version of the Terms and Conditions is available at the relevant page of www.erarta.com

2. Each Membership is Member-specific and non-transferable. The plastic Membership card is property of Erarta and shall be withdrawn in case of attempted use by any person other than the Member. Such withdrawn Membership card may only be returned to the respective Member appearing in person. If your Membership card is lost, please contact the Museum's reception to check whether your card has been found and returned to the Museum.

Each Membership is valid from the date it is purchased to the date printed on the relevant Membership card. The following types of Membership are available: Youth, Adult, and Family.

3. Each new Member receives a plastic card bearing his/her name with an indication of Membership type and validity period.

4. Each new Member must fill in a questionnaire form. By filling in the form he/she consents to the use of the information

contained therein for the purposes of the Erarta loyalty program for an indefinite period, and accepts these Terms and Conditions. A reception staff member will photograph the new Member for future identification.

5. A person purchasing a gift Membership must provide the requested details of the prospective Member to the Erarta staff member at the time of purchase. Such details can also be provided by the Member at the time of his/her first visit to Erarta Museum as Member.

6. To visit the Museum, a Member must carry his/her Membership card and present it at the dedicated Fast Track desk of the Museum's reception. Members are entitled to a single entry per day during the Museum's opening hours. If Membership was purchased online, the corresponding order confirmation form must be presented at the Museum's reception and exchanged for a Membership card no later than within 30 days following the purchase.

7. Types of Membership:

Adult

Members enjoy the following privileges for the entire period of Membership:

- unlimited access to the Museum and all temporary exhibitions during the regular

opening hours of the Erarta Museum of Contemporary Art;

- 10% discount at Erarta Restaurant, the café, and any shops operating at the Erarta Museum of Contemporary Art (Erarta Home Stores, Erarta Shop online store). The discount is not cumulative with any other discounts offered during sale or promotion periods;
- access to the dedicated Fast Track desk.

Youth

Members enjoy all the privileges of Adult Membership; please note that this type of Membership is available only at the Museum's reception.

The 2-year Youth Membership is only available to guests who are no older than 20 years old at the time they purchase the Membership.

The 1-year Youth Membership is only available to guests who are no older than 21 years old at the time they purchase the Membership.

Family

This type of Membership grants all the privileges of Adult Membership to a family of one or two parents and up to three children under the age of 14. All such persons shall be regarded as Members.

The benefits of Family Membership may only be enjoyed by the Members indicated as such at the time of Membership purchase. No replacements of Members during the period of Family Membership are permitted.

8. All types of Membership are non-refundable and not exchangeable.

9. Membership does not entitle to:

- entry to any events, concerts, theatre shows, film screenings;

- entry to U-Spaces;
- audio guide services;
- guided tours;
- viewing of the "Incapability of Flight" multimedia performance.

10. Members start receiving Member newsletters and invitations once their questionnaires are processed, which may take up to 10 business days. In case you haven't received any newsletters in three weeks after becoming a Member, please contact us via email at pass@erarta.com or call +7 (812) 324-08-09.

Some of the Museum halls may be closed to the public at one time or another during the period of Membership. Their inaccessibility during the Member's visit shall not constitute grounds for lodging a claim to Erarta Museum.